

SEASON TICKET APPLICATION FORM



Name:

Company Name:

Renewal?

Number of Tickets Wanted:

Required Start Date:

Customer Address:

Email:

Phone:

Season Ticket Applied For (please mark box):
Please note that prices given include VAT

7 Day - 1 Month £112.34

7 Day - 3 Months £306.39 (£102.13 a month)

7 Day - 1 Year £1124.52 (£93.71 per month)

Monday to Friday Only

5 Day - 1 Month £84.77

5 Day - 3 Month £238.95 (£79.65 per month)

5 Day - 1 Year £870.24 (£72.52 per month)

Payment By (please mark box):

Cash Credit / Debit Card

Invoice Standing Order

Vehicle Make / Model:

Registration Number:

Comments (if any):

Signed:

Date:

By signing this document you have agreed to abide by the Festival Place Car Park Terms and Conditions, and Festival place Car Park Season Ticket Terms and Conditions

Terms and Conditions

Festival Place Car Park



Glossary of terms:

1. The word '*customer*' shall mean the named driver who is responsible for the vehicle.
2. The term '*Vehicle*' shall mean any mechanically propelled device on wheels, but excludes trailers, caravans and vehicles whose height exceeds the entry restriction at the car park controlled by Festival Place Management.
3. The term '*Car Park*' refers to the Festival Place Car Park in Basingstoke.
4. The words '*Festival Place*', '*we*' and '*Management*' refer to any member of staff employed by or behalf of Grosvenor Investments Ltd, who own the Car Park and manager and administrate car park and associated facilities.

Conditions of issue are as follows:

1. By entering the car park customers agree to abide by the Festival Place Code of Conduct and these terms and conditions.
2. Festival Place reserves the right to refuse admission to any or all of its car park particularly in the case of vehicles carrying dangerous loads or livestock.
3. Whilst at the car park, customers must not sell, hire, exhibit for sale, or conduct any negotiations whatsoever in respect of any vehicle, vehicle accessories and equipment or any articles contained in or on the vehicle.
4. Whilst in the car park the customer must not perform any repairs, renovations, additions or alterations to any vehicle.
5. CCTV is in operation at the car park and recorded material may be used as evidence to support prosecution should criminal activity occur.
6. Staff at this car park have the right to perform their duties free from verbal or physical abuse from the users of this facility. Any incidents of this nature will be reported to the police and offenders will be prosecuted.
7. Customers are strongly advised to secure and lock their vehicles, removing all possessions or placing out of sight. In the case of theft of or from a vehicle whilst in the car park customers are advised to notify their Insurers and the police promptly. Festival Place can accept no responsibility.
8. The management shall not be responsible for any damage, death or other misdemeanours to the vehicles and their contents whilst parked in the car park and not arising out of the negligence or default of the management.
9. Management shall not be responsible for any loss, claims or damages resulting from any failure by the ticket holder to notify the Festival Place Management of any changes in particulars required.
10. If a customer damages the property of a third party or the car park, the customer must report the incident immediately to a member of staff and supply details of the damage.
11. If you think you have a claim against Festival Place, then you should write to the Festival Place Management Suite within 72 hours of discovery.
12. Car Parks and roads are private property. Trespassers (e.g. unauthorised and illegal parking on private property, non-bona fide visitors and abusers of car parks) may be prosecuted.
13. Upon the discovery of an incident within the car park customers should report it directly to the Festival Place team.
14. Customers are asked to drive carefully and obey directions given by signs, markings or staff. Once parked customers and passengers are asked to go directly to the nearest pedestrian exit and proceed to their destination.
15. Customers must park their vehicles wholly within a designated bay. Failure to do so may result in your vehicle being clamped.
16. The car park is open to all members of the public. When inappropriate behaviour is reported Festival Place staff will take appropriate action and refuse access to people who misuse or misbehave in the car park.
17. We reserve the right to refuse exit if a ticket has not been paid for.
18. We reserve the right to move your vehicle if it is causing obstructions.
19. We reserve the right to move your vehicle if we are closing or evacuating the car park.
20. Every vehicle is subject to a lien for all charges due.
21. It is advised that you should notify Festival Place if you are leaving any vehicles for longer than 28 days.
22. When a car is left unannounced for over 28 days it is classed as abandoned.
23. Abandoned cars will be removed and auctioned. The proceeds from the sale of the vehicle will compensate for the keep and removal of the vehicle.
24. Before a vehicle is auctioned we will aim to notify the registered keeper of the vehicle of intentions to auction with 28 days notice.
25. All our tariffs will be displayed on our tariff boards.
26. Exceeding the speed limit may result in exclusion from the car park.
27. Parked vehicles must have their engine switched off and handbrake applied.
28. Vehicles must be in a roadworthy condition with up-to-date tax and insurance.
29. Petrol and engine oil leakages are hazardous. Vehicles must not be left in the car park if they are leaking any fuel or lubricant. Appropriate safety action will be taken by the Centre if a vehicle is discovered showing signs of leakage. Charges incurred will be passed onto the customer.
30. No one has the right to change these Terms and Conditions but the Festival Place Centre Director.

Festival Place Shopping Centre will hold and process your name, contact and vehicle information and will not disclose these details to any third party without your consent unless required by law.

Terms and Conditions

Season Tickets for Car Park



Conditions of issue are as follows:-

1. The use of the car park is subject to the General Terms and Conditions of Use of Car Park stipulated by Festival Place Management.
2. A duly signed application form for issuance of season parking ticket must be submitted together with the vehicle registration number for issuance of a season parking ticket.
3. The word customer shall mean the named driver who is declared on the season parking ticket issue form.
4. The management hereby reserves its right to reject the application or withdraw the existing season parking ticket issued without assigning reasons whatsoever.
5. Any person, who drives a vehicle into the Festival Place car park, is liable to pay the advertised charges in full, unless they hold a current and valid Season Ticket. Invalid Season Tickets will be subject to normal pay and display charges.
6. Hourly parking rates shall apply and be payable by the season parking ticket holder upon expiry of season parking ticket.
7. Late renewal of season parking tickets shall not entitle the ticket holder to a refund of any hourly parking fees paid.
8. A season parking ticket shall not entitle the customer unless otherwise specified in writing to any particular space in the car park nor to priority over other customers.
9. Ticket holders shall inform the Festival Place Management immediately if there are any changes to the vehicle registration, address, or any other contact information completed in the application form or the loss of season card form.
10. Ticket holders may request for termination of the season parking ticket at any time in writing or to the Festival Place Management.
11. Any cancellation will require 30 days written notice. Any refund due will be calculated as the difference between the price paid and the equivalent cost of a standard priced quarterly season ticket for the chargeable period.
12. Customers paying the Season Ticket tariff must pay all the invoices promptly and in advance.
13. For Season Ticket holders, a vehicle will be treated as "abandoned" where the vehicle remains in the car park for a period of 28 days after the season ticket has expired.
14. The Season Ticket remains the property of Festival Place Shopping Centre who reserves the right to withdraw it. Upon receipt of the Season Ticket any complete outstanding months of part thereof will be refunded in full.
15. Festival Place Shopping Centre reserves the right to invalidate the Season Ticket and terminate this contract. If the Season Ticket is not used according to its conditions if issue or if any unauthorised alterations are made to it,
16. If your cheque or credit/debit card payment is refused by your bank/building society your Season Ticket will be invalidated and must be returned.
17. The proper use of Season Tickets issued to companies or organisations is the responsibility of the company/organisation to whom they are issued. The company/organisation is responsible for the return of a Season Ticket should an employee leave and fails to surrender it.
18. Exceeding the speed limit may result in exclusion from the car park.
19. Parked vehicles must have their engine switched off and handbrake applied.

20. Vehicles must be in a roadworthy condition with up-to-date tax and insurance.
21. Petrol and engine oil leakages are hazardous. Vehicles must not be left in the car park if they are leaking any fuel or lubricant. Appropriate safety action will be taken by the Centre if a vehicle is discovered showing signs of leakage. Charges incurred will be passed onto the customer.

Payment by Standing Orders

1. Where Customers pay by Standing Order, this does not negate or alter the length or cost of the agreement merely the payment terms, the customer shall remain liable for the full cost of the ticket sold.
2. The 1st month of a Season Ticket must be paid in advance. No Season Ticket can be issued until this payment is received.
3. Customers who pay by Standing Order will continue to be liable for any payments that the bank does not honour for the duration of the agreement.
4. Customers who pay by Standing Order will continue to be liable for any payments following the cancellation of the Order within the duration of the agreement.
5. At the cessation of the agreement it is the responsibility of the Customer to cancel the Standing Order
 - a. Should the Customer not cancel the agreement and make extra payment beyond the cessation of the agreement the payments, the customer will have to do a recall from their bank.
6. Festival Place reserve the right to instruct debt collection agencies to recover payments not made within the duration of the agreement.
7. Following cancellation of the card for late or missing payment, an administration fee of 10% of the contract not exceeding £100 per card will be chargeable for reinstatement

Payment by invoice

1. Customers who choose to pay for new tickets by invoice will not receive their ticket until payment for the invoice has been received.
2. Alternatively if Season Tickets are required sooner, the customer may pay a deposit of the equivalent of one month by cash or card where upon the card can be issued within 2 working days. The deposit will be deducted from the invoice.
3. Where Customers renew their season ticket by invoice, payment of the invoice must be received prior to the commencement of the new period of parking
4. Failure to pay any invoice within the appropriate period of time will result in the temporary cancellation of the card
5. Following cancellation of the card for late payment, an administration fee of 10% of the contract not exceeding £100 per card will be chargeable for reinstatement

Festival Place Shopping Centre will hold and process your name, contact address and vehicle information and will not disclose these details to any third party without your consent, unless required by law.